

JOHN M. SHINGLER

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EDUCATION

- 1994** **PH.D IN COMMUNITY STUDIES AND POLICY ANALYSIS**
The Pennsylvania State University, University Park, PA
- Dissertation: The Effects of Low-Income Payment Assistance and Energy Conservation Programs on Reduced Energy Consumption
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- 1983** **MPA IN PUBLIC ADMINISTRATION**
The Pennsylvania State University, University Park, PA
- Thesis: Cross-Cultural Planning and Organizational Adaption to a Changing Public Sector Environment
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- 1981** **MSP IN URBAN AND REGIONAL PLANNING**
Florida State University, Tallahassee, FL
- Thesis: Impact Assessment of a 20-Million-Gallon-A-Year Ethanol Plant on Lafayette County, Florida. Specialization in Housing and Community Development.
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- 1979** **BS IN MAN-ENVIRONMENT RELATIONS**
The Pennsylvania State University, University Park, PA
- Dual specialization in Research Methods and Environmental Psychology

EMPLOYMENT

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|---------------------|----------------------------------------------|
| 2002-TO DATE | RESEARCH ASSOCIATE |
| 1993 - 2002 | CO-DIRECTOR & PROJECT COORDINATOR |
| 1989 - 1993 | PROJECT MANAGER AND ASSOCIATE |
| 1984 - 1989 | RESEARCH ASSISTANT |

Consumer Services Information System Project
The Pennsylvania State University

Conduct policy research and program evaluation for the Pennsylvania Public Utility Commission. Oversee the management of information systems and databases for research. Coordinate and manage all phases of survey research: Survey design, data collection, quality control, database management, data analysis, report writing. Information system design and management.

Evaluation of statewide Low Income Usage Reduction Program. Oversee research project operations and staff, long-range planning, budget management, and coordination of projects with Pennsylvania Public Utility Commission units and major regulated gas and electric companies in Pennsylvania.

1984-1986

DATA PROCESSOR

Library Information Access System

The Pennsylvania State University

Data entry and editing; search and keyword indexing; language conversion; prepared manuals and system documentation; analysis of user survey results.

1982-1984

RESEARCH ASSISTANT

Institute of Public Administration

The Pennsylvania State University

Analysis of research data; survey design and implementation; database design and management; literature reviews; coordination of research projects; development of county population projection programs to work with census data; report writing.

1979-1981

ASSISTANT DIRECTOR OF ADMISSIONS

Department of Urban and Regional Planning

Florida State University

Coordination of admissions, financial aid, recruitment, orientation, and information with other universities and university departments. Development and implementation of an alumni tracking system and departmental admissions database. Conducted an internal review which resulted in a streamlined admissions process and increased number of new students; conducted admissions-related research, including analysis of factors leading to successful completion of graduate degrees; wrote grant applications. Supervised staff and managed office.

1976-1978

PLANNING TECHNICIAN

Mifflin County Planning Commission

Lewistown, Pennsylvania

Maintained and updated zoning, land use, and master plans. Prepared Economic Base Analysis, Annual Report, Recreational Facilities plan, Historic Sites Survey, Land Use Plan, and Population projections. Wrote project grants. Conducted field research.