

# JOHN M. SHINGLER

Room 5 Armsby Building, Penn State University, 16802 (814) 863-7653 email: jxs10@psu.edu

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## EDUCATION

- 1994**      **PH.D IN COMMUNITY STUDIES AND POLICY ANALYSIS**  
*The Pennsylvania State University, University Park, PA*
- Dissertation: The Effects of Low-Income Payment Assistance and Energy Conservation Programs on Reduced Energy Consumption
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- 1983**      **MPA IN PUBLIC ADMINISTRATION**  
*The Pennsylvania State University, University Park, PA*
- Thesis: Cross-Cultural Planning and Organizational Adaption to a Changing Public Sector Environment
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- 1981**      **MSP IN URBAN AND REGIONAL PLANNING**  
*Florida State University, Tallahassee, FL*
- Thesis: Impact Assessment of a 20-Million-Gallon-A-Year Ethanol Plant on Lafayette County, Florida. Specialization in Housing and Community Development.
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- 1979**      **BS IN MAN-ENVIRONMENT RELATIONS**  
*The Pennsylvania State University, University Park, PA*
- Dual specialization in Research Methods and Environmental Psychology

## EMPLOYMENT

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| <b>2002-TO DATE</b> | <b>RESEARCH ASSOCIATE</b>                    |
| <b>1993 - 2002</b>  | <b>CO-DIRECTOR &amp; PROJECT COORDINATOR</b> |
| <b>1989 - 1993</b>  | <b>PROJECT MANAGER AND ASSOCIATE</b>         |
| <b>1984 - 1989</b>  | <b>RESEARCH ASSISTANT</b>                    |

*Consumer Services Information System Project*  
*The Pennsylvania State University*

Conduct policy research and program evaluation for the Pennsylvania Public Utility Commission. Oversee the management of information systems and databases for research. Coordinate and manage all phases of survey research: Survey design, data collection, quality control, database management, data analysis, report writing. Information system design and management.

Evaluation of statewide Low Income Usage Reduction Program. Oversee research project operations and staff, long-range planning, budget management, and coordination of projects with Pennsylvania Public Utility Commission units and major regulated gas and electric companies in Pennsylvania.

**1984-1986**

**DATA PROCESSOR**

*Library Information Access System*

*The Pennsylvania State University*

Data entry and editing; search and keyword indexing; language conversion; prepared manuals and system documentation; analysis of user survey results.

**1982-1984**

**RESEARCH ASSISTANT**

*Institute of Public Administration*

*The Pennsylvania State University*

Analysis of research data; survey design and implementation; database design and management; literature reviews; coordination of research projects; development of county population projection programs to work with census data; report writing.

**1979-1981**

**ASSISTANT DIRECTOR OF ADMISSIONS**

*Department of Urban and Regional Planning*

*Florida State University*

Coordination of admissions, financial aid, recruitment, orientation, and information with other universities and university departments. Development and implementation of an alumni tracking system and departmental admissions database. Conducted an internal review which resulted in a streamlined admissions process and increased number of new students; conducted admissions-related research, including analysis of factors leading to successful completion of graduate degrees; wrote grant applications. Supervised staff and managed office.

**1976-1978**

**PLANNING TECHNICIAN**

*Mifflin County Planning Commission*

*Lewistown, Pennsylvania*

Maintained and updated zoning, land use, and master plans. Prepared Economic Base Analysis, Annual Report, Recreational Facilities plan, Historic Sites Survey, Land Use Plan, and Population projections. Wrote project grants. Conducted field research.